

## **User manual for mobile App** ***e-mobi***

**Developed by: AS Fitek**

Version 2.0

RIGA, 2020

In accordance with the agreement concluded on February 22, 2018 between AS Fitek (hereinafter - Fitek) and SJSC Road Traffic Safety Directorate (hereinafter - CSDD) No. 11-ERDF / 150 on the development and maintenance of control and monitoring systems for electric vehicle charging equipment (4.4.1.0/16/I/001 "Establishment of electric vehicle charging infrastructure")

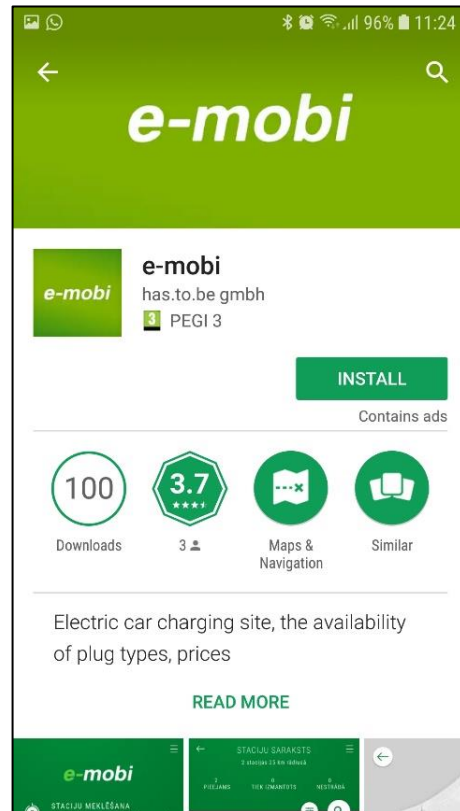
## e-mobi App

The e-mobi application is available for Android and iOS users.

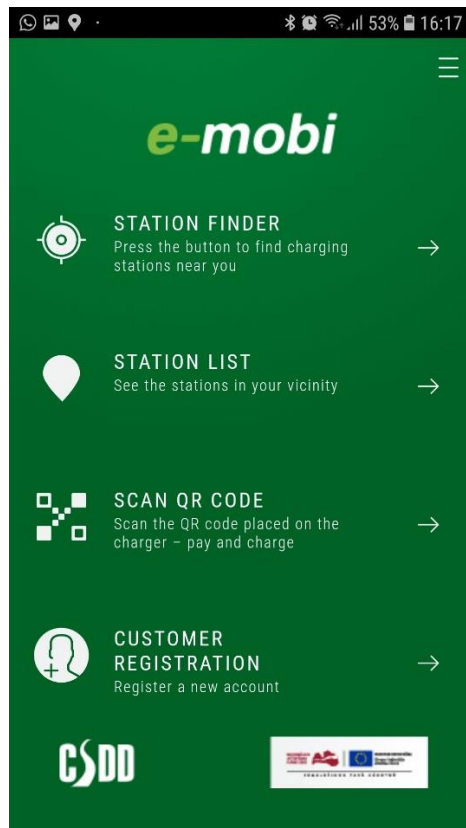
The application can be downloaded from the App Store or Google Play.

The instructions show the most important sections of the e-mobi application.

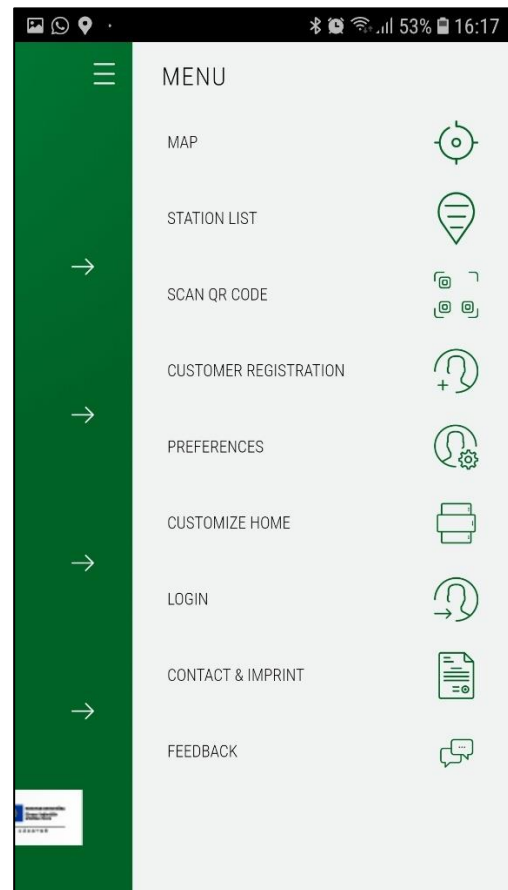
Images used - screen shots may vary due to improvements to the software version.



Home screen with main menu.



On the right upper corner you can find an ADDITIONAL MENU.

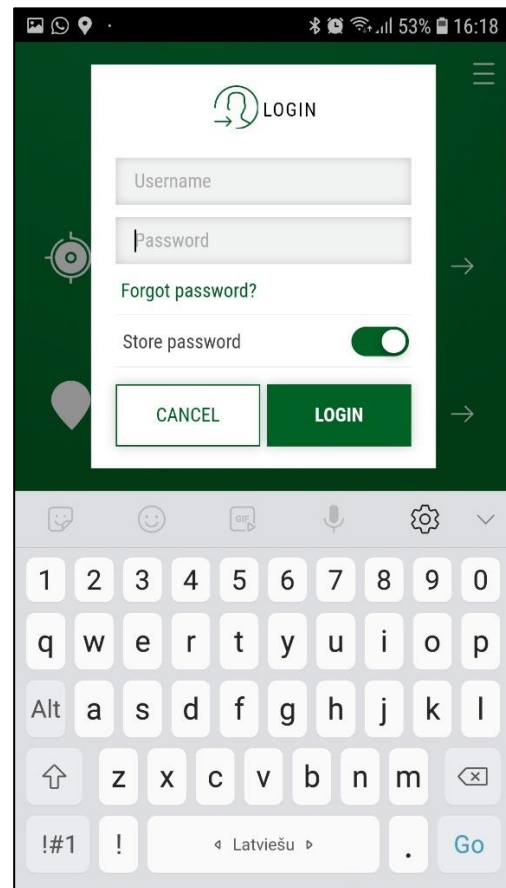


To start using App for charging you have to register first

A screenshot of a mobile application's customer registration screen. The screen has a dark green header bar with a white back arrow on the left and a white hamburger menu icon on the right. Below the header, the text "CUSTOMER REGISTRATION" is displayed in white. The main content area is white and contains a registration form. The form starts with a heading: "You can use the following form to register a personal user account with our system." Below this, there are several input fields: "HONORIFIC" (with a dropdown menu showing "MR"), "Title", "First name \*", "Last name \*", "Email \*", "Password (min. 8 chars)" (with a toggle icon), and "COUNTRY" (with a dropdown menu showing "LATVIA"). Below these fields, there are two sections: "OPTIONAL INFORMATION" (with a right-pointing chevron) and "TERMS AND CONDITIONS" (with a downward-pointing chevron). At the bottom, there is a radio button next to the text "I HAVE READ AND ACCEPT THE TERMS BELOW." and a link "Read Terms of Service". The status bar at the top shows various icons and the time 16:18.

If you are registered user of the e-mobi website - select "CONNECT" in the "ADDITIONAL MENU" section,

The username and password are the same as the e-mobi website.

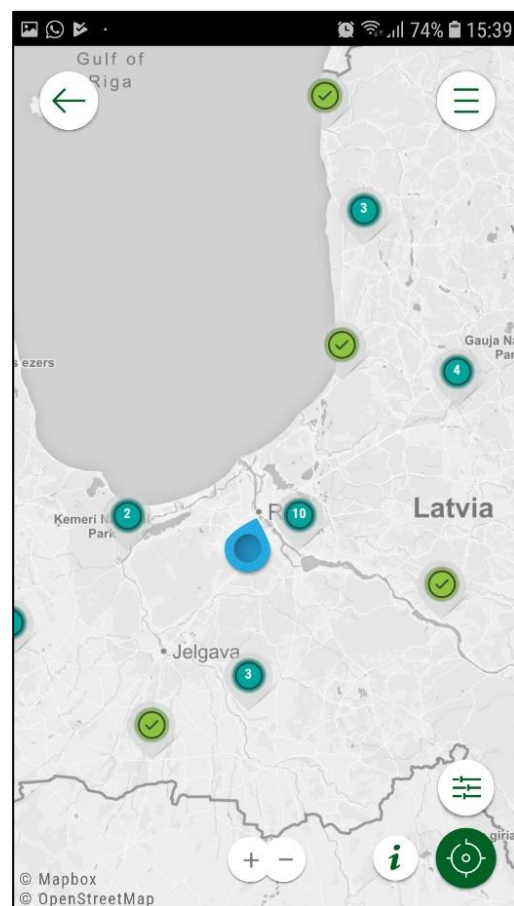


## STATION SEARCH

In the "STATION SEARCH" section of the main menu or in the "MAP" section of the menu, see the map of the e-mobi charging stations.

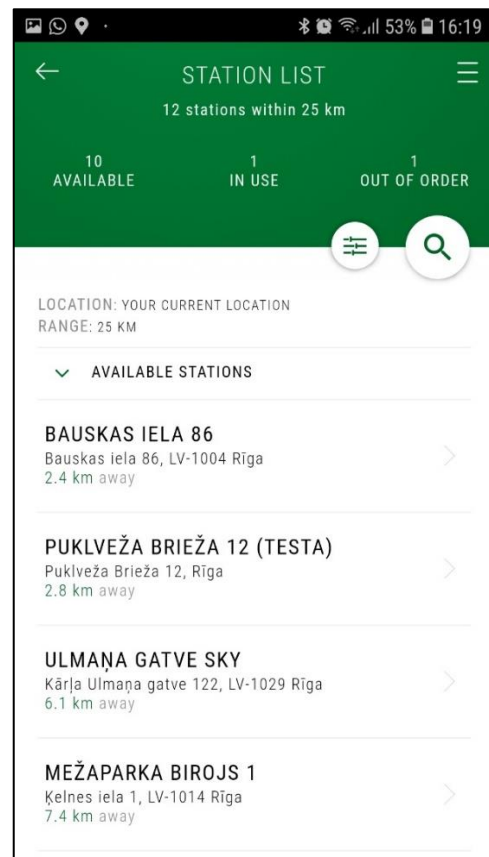
When you press the "i" button in the lower right corner of the screen, a legend of the map appears containing information about the icons on the map.

The status of the charging station information is updated on-line.



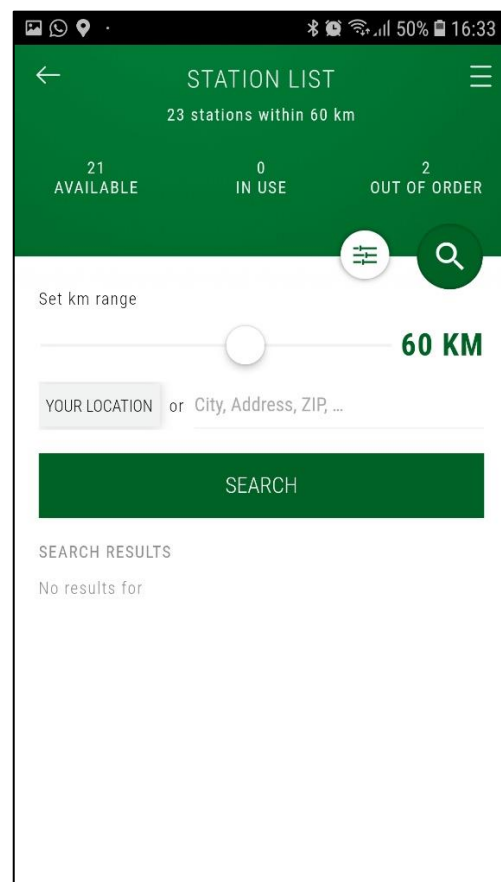
## STATION LIST

In the main or additional menus in the "STATION LIST" section are selected all stations in the selected radius, starting with the nearest.

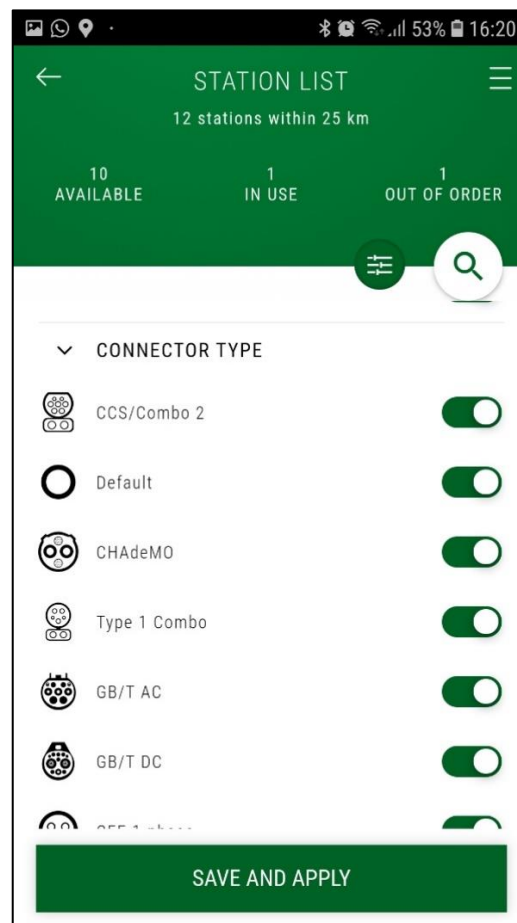


The distance of the searched stations is set by selecting the magnifying glass icon.

!!! ATTENTION !!! - The indicated distance to the charging station is indicated in a straight line. It should be taken into account that this distance may be longer on the road.



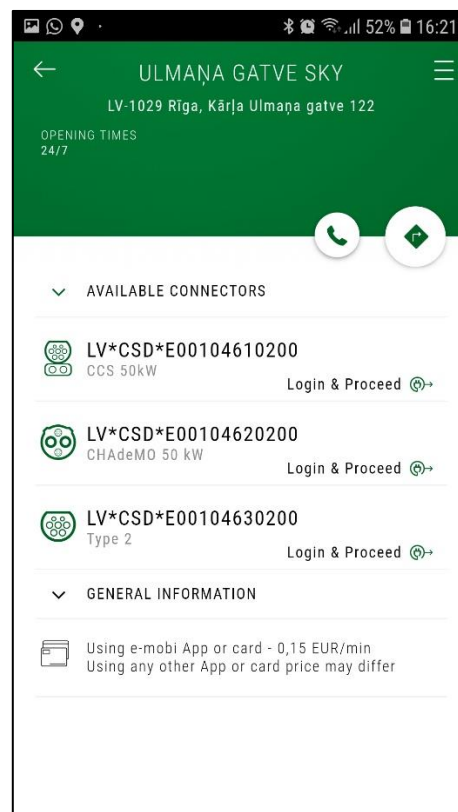
By using filtering it is possible to select charging stations according to plugs and charging power.



## NAVIGATION TO CHARGING STATION

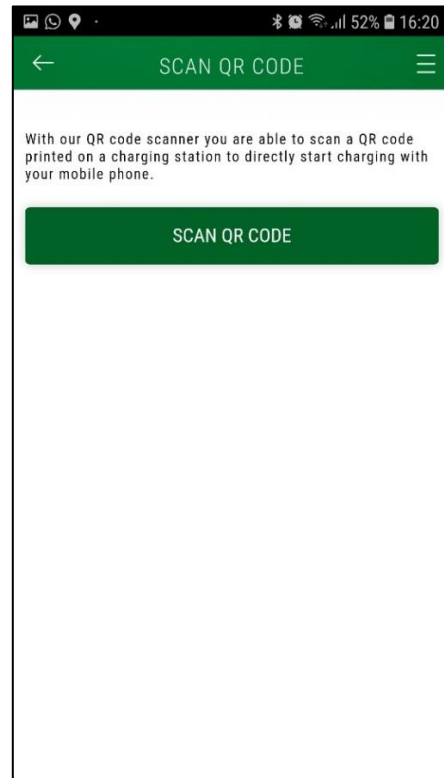
When selecting a charging station using the map in the "STATION SEARCH" section or the list of stations in the "STATION LIST" section, you will get detailed information about the selected charging station.

By selecting the Navigation icon, you can start navigating to that station using the navigation application available on your smartphone.



## SCAN THE QR CODE

Scan the QR code that corresponds to the type of plug you want to find on the charging station in the main or additional menu under "SCAN THE QR CODE".

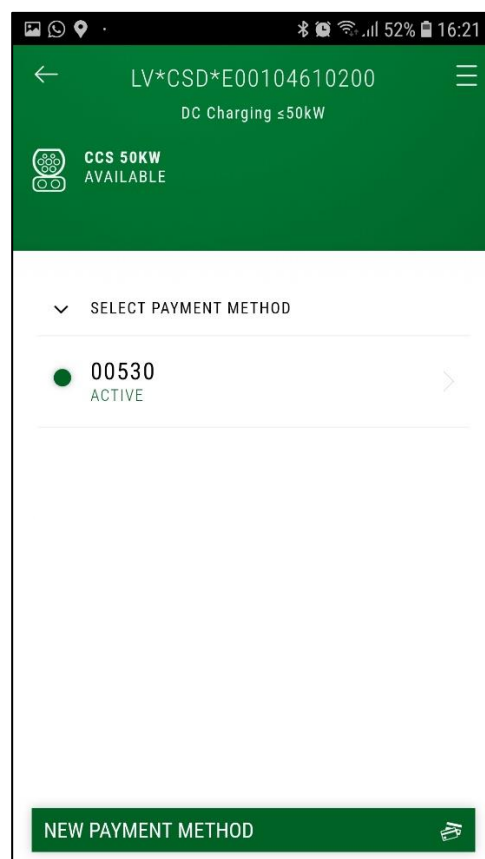


## PAYMENT METHODS

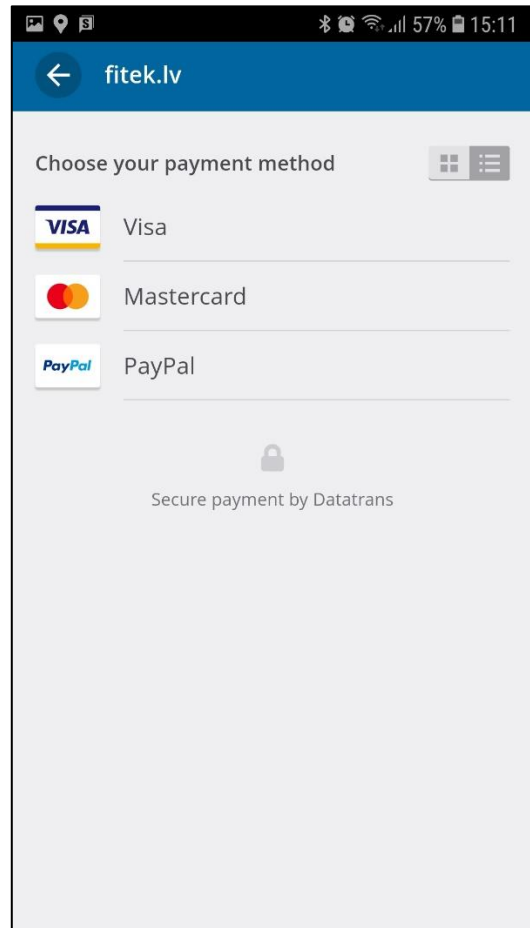
### Management of payment methods

In this menu you can add a payment card or PayPal account for charging without concluding a contract with e-mobi.

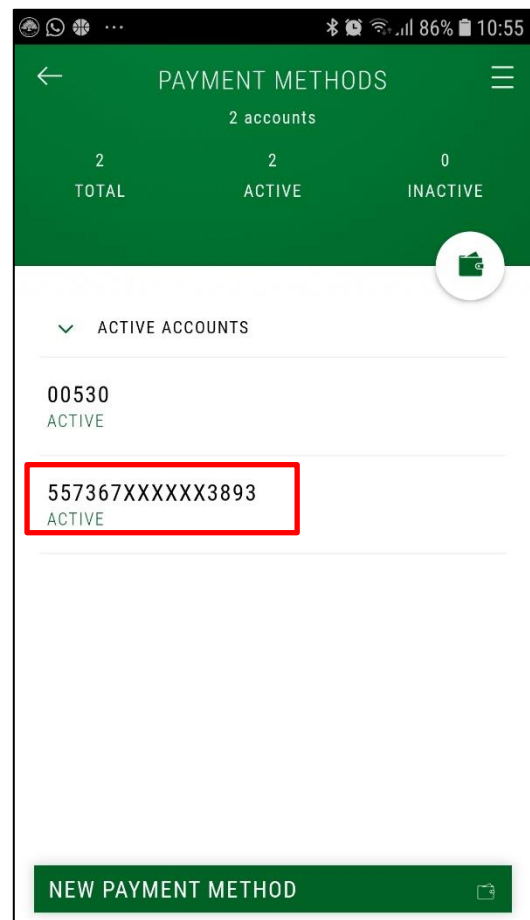
Click NEW PAYMENT METHOD



Choose your card or PayPal. Follow the instructions of the application and payment method to make the connection process successful.



Make sure the method you choose is added to the application and is active





# CHARGING BEGINNING/FINISHING

## Start charging

To start charging, select the charging station:

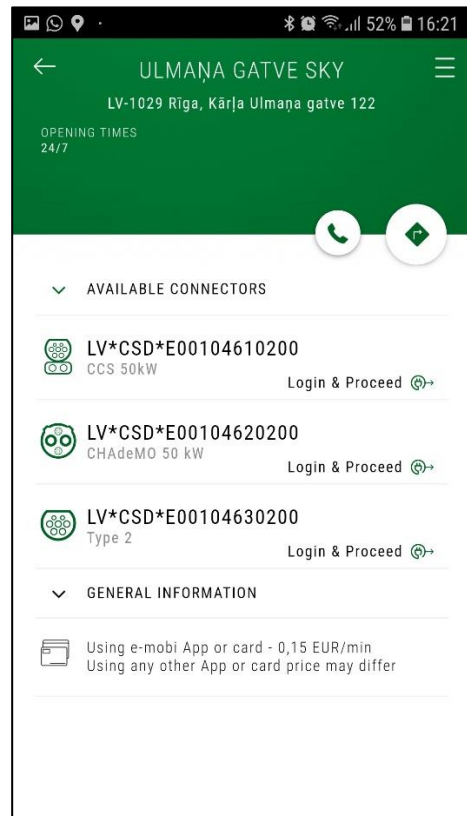
1) using the map in the section "STATION SEARCH"

2) using the station list in the "STATION LIST"

3) scanning the QR code on the "Scan QR Code" section of the charging station

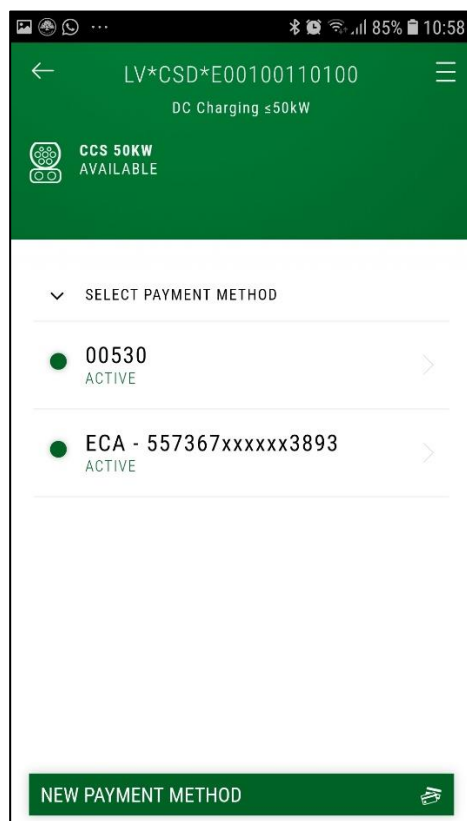
Once the charging station is selected, select the appropriate plug.

By choosing the handset icon, you can contact Customer Support.

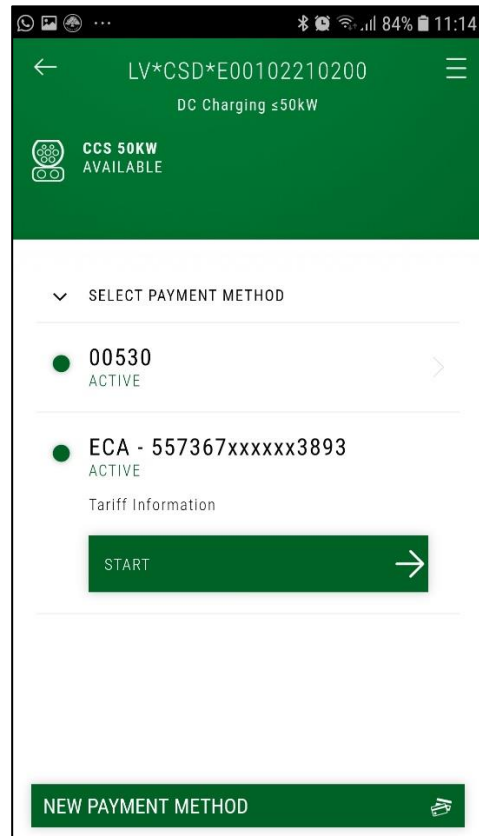


Make sure that the plug is selected correctly and choose the most convenient method of payment.

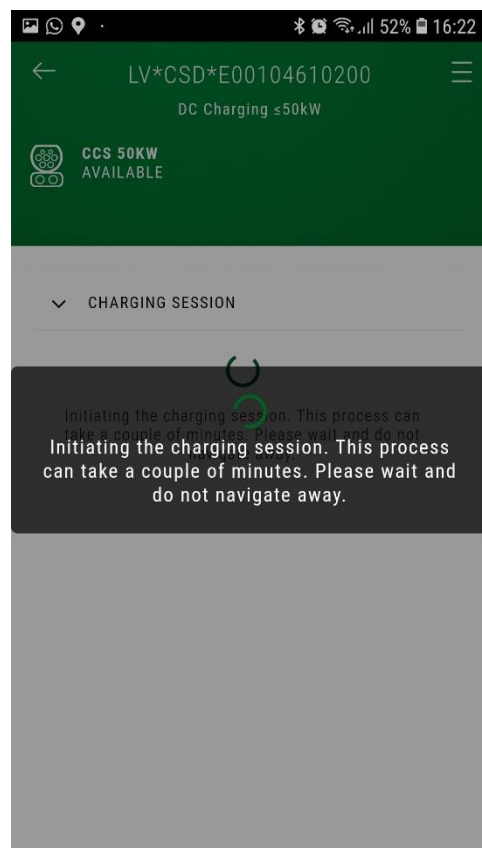
This window shows all payment methods available on the user account (PayPal, Payment Card, RFID).



When the most convenient payment method selected - press "START"



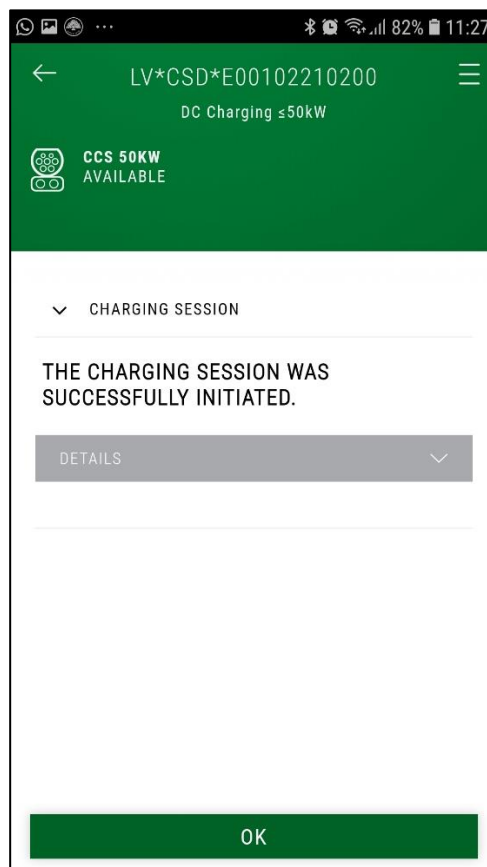
Charging is initiated. Start actual charging may take several minutes. Please do not close the App !



The authorization has been successfully completed.

Please connect appropriate plug to your e-vehicle.

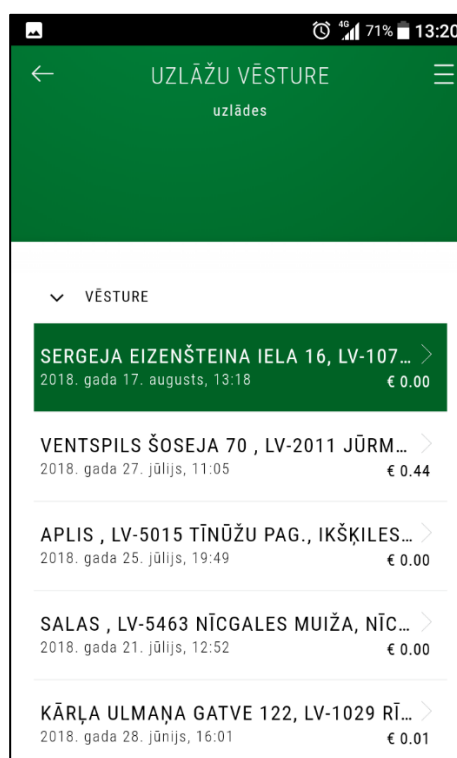
Confirm selection of plug on the screen of the station!



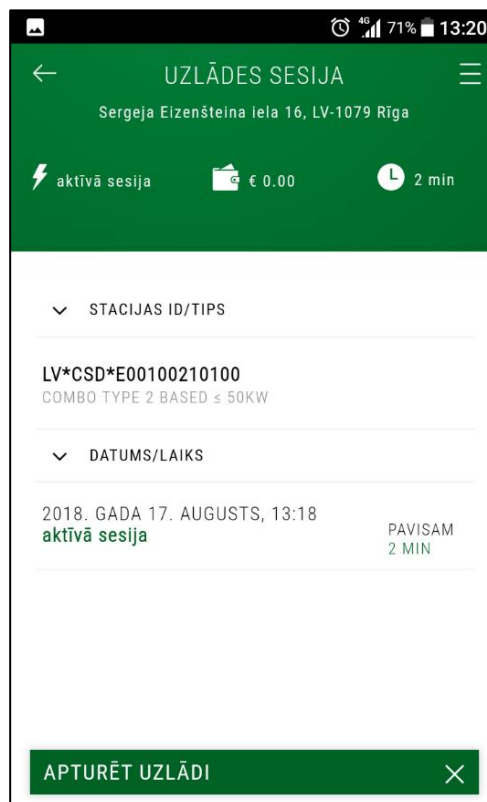
## Stop charging

The active charging session can be found in the main menu under "CHARGING HISTORY".

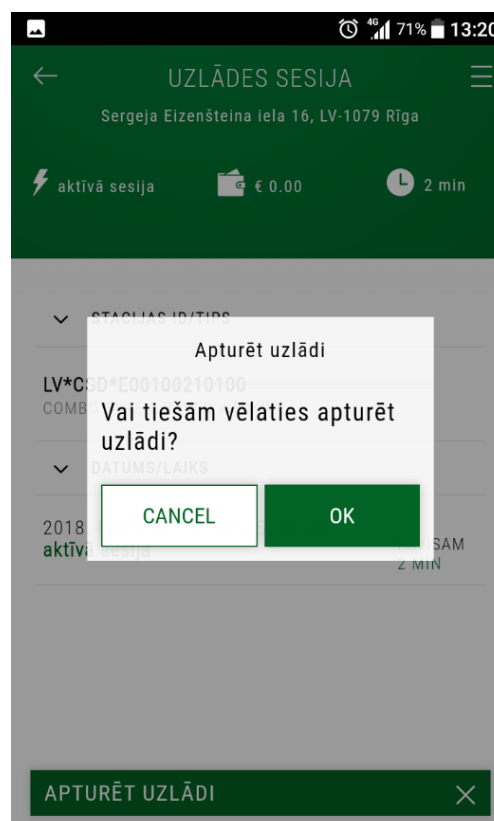
An active charge session appears at the top of the list and highlighted in colour.



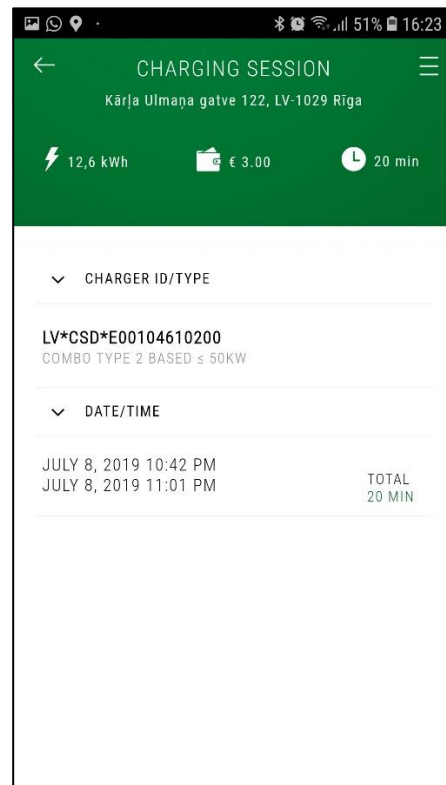
When you open an active charging session, you can get detailed information and stop charging.



Selecting "STOP CHARGING" opens confirmation window "Are you sure you want to stop charging?". When "OK" is selected, charging is stopped.

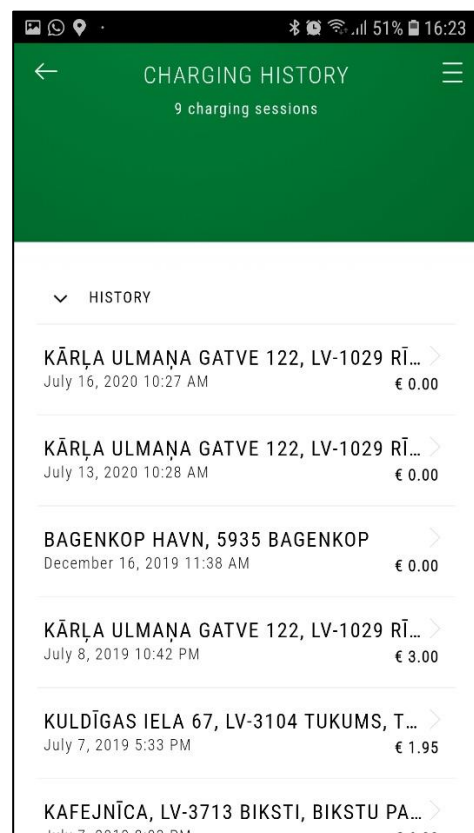


When charging is completed, detailed information about the charge is displayed.

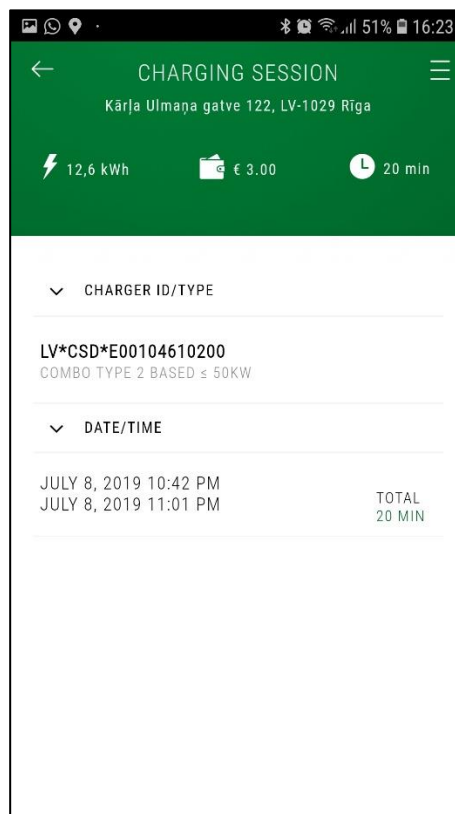


## CHARGING HISTORY

You can see information about the history of all the charging sessions in the "CHARGING HISTORY" section of the main menu.



Opening the selected historical charging session allows you to view detailed information.



## INVOICES

You can view and download bills in the "INVOICES" section of the main menu.

